

**DCL ENGINEERING PTY LIMITED** *Since 1960*  
A.B.N. 13 093 796 242  
**TERMS AND CONDITIONS OF SALE (T.C.01.01.2026)**

The following further terms and conditions of sale apply to every tender, quotation, estimate, offer, or counteroffer submitted by DCL ENGINEERING PTY LIMITED - ABN 13 093 796 242 trading as DCL ENGINEERING GROUP and Williamson Tool & Engineering (WTE), and to any resulting contract, unless expressly varied in writing by the Company.

**1. DEFINITIONS AND INTERPRETATION**

- 1.1. "Business Hours" means 6am to 2.30pm Monday to Friday from three sites, except public holidays in the place of delivery of the Equipment or of the performance of the Company's work under the Contract.
- 1.2. "Buyer" means the person whose offer is accepted in writing by the Company and where the context permits, includes its employees, officers, agents, and subcontractors.
- 1.3. "Claims" includes, without limitation, actions, claims, demands, liability, losses, damages, expenses, costs, loss of profits, loss of production and other consequential damages.
- 1.4. "Company" means DCL ENGINEERING PTY LIMITED A.B.N. 13 093 796 242 of Head Office SYDNEY:- 27 Malta Street Fairfield East NSW 2165, NEWCASTLE (NSS4) 12/1 Stenhouse drive Cameron park NSW 2285, PORT KEMBLA (WG3) BlueScope steel – Steel haven entrance – Building U21C training shop Rd Port Kembla NSW 2163 & Williamson Tool & Engineering (WTE) 22 Wendlebury rd Chipping Norton NSW 2170 Head Office: phone number: +612 9754 1300 email: [contact@dcleng.com.au](mailto:contact@dcleng.com.au) and where the context permits, includes its employees, officers, agents and subcontractors.
- 1.5. "Contract" is defined in clause 2;
- 1.6. "Conditions" means these terms and conditions.
- 1.7. "Equipment" means all goods agreed to be supplied, repaired, or overhauled by the Company under the Contract (Purchase order), and includes portions of such goods.
- 1.8. "non-excludable condition" means all implied terms, conditions, and warranties, whether implied by custom, general law or statute, the exclusion of which would contravene any statute or cause any part of the Contract to be void.
- 1.9. "offer" includes a counteroffer.
- 1.10. Expressions importing a "person" includes a corporation, incorporated association, partnership, and government authority.
- 1.11. "Total Price" means the total price of the Contract in the currency stated by the Company.
- 1.12. "Tender - Quote" includes any estimate, offer or quotation made or given by the Company.
- 1.13. The singular includes the plural and vice versa.
- 1.14. Any term in these Conditions which is unenforceable will be read down to make it enforceable or if this is not possible, it will be severed from the Conditions, without affecting the balance of the Conditions.
- 1.15. Reference to law or statute includes laws or statutes which replace or vary them and all regulations under them.
- 1.16. Each indemnity and release in these Conditions is separate and independent and survives the expiry or termination of the Contract.
- 1.17. "Confirmed Shift" means any onsite, workshop, shutdown, call-out, planned maintenance, breakdown, or other labor allocation that has been accepted, scheduled, or rostered by the Company for the Buyer.
- 1.18. "Day Shift" means any Confirmed Shift commencing during normal Business Hours 6.00am – 2.30pm.
- 1.19. "Afternoon Shift" means any Confirmed Shift commencing after Business Hours and before commencement of a Night Shift.
- 1.20. "Night Shift" means any Confirmed Shift commencing outside Business Hours and designated by the Company as a night shift or equivalent after-hours shift.
- 1.21. "Laydown / Standby" means any period during which the Company's personnel are required to remain available for work, remain onsite, remain in accommodation, delay departure, or otherwise be unavailable for reallocation due to the Buyer's requirements, site conditions, or the nature of the booked works.
- 1.22. "Charge-Out Rate" means the applicable agreed hourly rate charged by the Company for the relevant personnel, including any applicable ordinary rates, overtime rates, penalty rates, shift loadings, allowances, site allowances, and any other agreed project-specific rates.
- 1.23. "Mandatory Rest Period" means any minimum break between shifts required by applicable legislation, industrial instruments, site rules, occupational health and safety requirements, fatigue management requirements, enterprise agreements, or Buyer-mandated site conditions, including, without limitation, a 10-hour break where applicable.

**2. FORMATION OF CONTRACT**

The Company and the Buyer expressly agree that the Buyer's acceptance of the Company's Tender – quote does not form a contract between the parties but instead represents the Buyer's order and offer to the Company to enter a contract on the Tender's terms or if a counteroffer is made by the Buyer, then on the terms of such counteroffer. A contract is formed (the "Contract") on the day the Company delivers to the Buyer an unqualified written acceptance of the Buyer's offer ("Contract Date"). The Contract terms are made up of the terms of the Buyer's offer accepted by the Company, these Conditions and any variations to those terms subsequently agreed by both parties in writing.

**3. PRICE**

- 3.1 The Price is based upon the global market conditions existing at the date of the Tender and is based on the work to be performed by the Company and/or delivery of the Equipment taking place during Business Hours. Any transport, freight, delivery, mobilisation, demobilisation, and onsite travel costs included in the Price are based on fuel rates and operating conditions existing at the date of the Tender.
- 3.2 The Price, or any part of it, may be varied by the Company at any time in accordance with, or in proportion to (as the Company in its sole discretion determines), any one or more of the following circumstances:
  - a) Any variation in CPI, wage rates or conditions of employment of the Company's employees; or
  - b) Any variation in the cost of required transport, services, component parts, importation rates, additional costs relating to exchange rates, and on raw material cost increases; or
  - c) Any material variation in the cost of fuel, freight, transport, mobilisation, demobilisation, delivery, or onsite travel arising after the date of the Tender; or
  - d) Any increase in costs incurred by the Company in attending site, providing services, transporting Equipment, or arranging third-party transport, where such increase arises from changes in fuel prices, fuel availability, transport provider charges, travel distance, site access requirements, waiting time, or operational conditions beyond the reasonable control of the Company; or
  - e) Any other additional transport or operational travel costs actually incurred by the Company, or passed on to the Company by its transport providers or service providers, which are necessary to perform the Contract or service performance under the Contract.
- 3.3 The Price, or any part of it, may also be increased by the Company at any time if the Buyer requests the work to be performed by the Company or for the Equipment to be delivered on an urgent basis, necessitating the Company performing such work or any part of it, or delivering such Equipment or any part of it, outside of Business Hours. In this event, the Company will notify the Buyer of the increased Price. The increased Price will be deemed accepted by the Buyer and deemed to be the new Price, if the Buyer instructs or allows the Company to continue to do the work or make such delivery on an urgent basis.
- 3.4 Where practicable, the Company will notify the Buyer of any significant variation under clauses 3.2(c), 3.2(d), 3.2(e), or 3.3 before invoicing. However, failure by the Company to give such notice does not limit the Buyer's liability to pay the varied Price.
- 3.5 Goods and Services Tax is payable by the Buyer to the Company, in accordance with relevant laws, together with payment of the Price or any part of the Price.

**4. PART PAYMENTS**

- 4.1 Notwithstanding anything to the contrary, where the Price includes an amount for purchases from overseas that requires a deposit up front, followed by a final payment prior to departing the port of departure, DCL will pass these terms on in the DCL Quote. The part percentage % of the term and quantity of part payments will reflect the suppliers' requirements of payment. In reference to Transmissions or Machinery assembly or installation of Equipment, then milestones for part payments will be quoted and stated as a percentage % of the Price is due and payable to the Company on delivery of the Equipment as stated in clause 5 and the balance % of the Price is payable net 7 days, immediately on completion of all material supply, manufactured items or assembly or installation.
- 4.2 Where the Price does not include an amount \$ for site assembly, the Buyer is liable to pay the Price immediately on completion of the manufactured product prior to delivery as stated in clause 5 & the Price is payable in accordance with clause 8.
- 4.3 In the event that the Company agrees to
  - a) deliver part of the Equipment and/or
  - b) to perform Stage 1 – strip, inspect and report the repairs of an overhaul required as part of the services stated in a Quote, Contract or Tender that contains Stage 1 and Stage 2, then the Company reserves the right to issue an invoice to the Buyer for that part of the Equipment delivered and/or the part of the services performed called stage 1 for payment within 30 days of invoicing for approved accounts and COD for non-approved accounts.

**5. DELIVERY**

- 5.1 Delivery of the Equipment shall be based as Ex DCL stores at the Company's place of business.
- 5.2 The Company will notify the Buyer ("Notice Date") as to when the Equipment is ready for pickup from the sites place of business.
- 5.3 Delivery of the Equipment shall be deemed to take place on the earlier to occur of:
  - a) Collection from the Company's place of business by the Buyer or its authorized agent; and
  - b) The notification expiration of seven (7) days from the Notice Date.
- 5.4 If the Buyer fails to collect the Equipment within 14 days from the Notice Date, the Company is entitled to full payment from the Buyer plus any additional costs for storage charges per week of storage.
- 5.5 Upon delivery, the Equipment shall cease to be at the Company's risk and shall be at the sole risk of the Buyer.
- 5.6 The Company does not accept responsibility or liability for any Claims arising from failure to deliver within the time specified in the Contract terms.
- 5.7 The Company is not a common carrier and does not accept liability for any Claims or fine arising from Equipment transported by the Company.

## 6. INTELLECTUAL PROPERTY

- 6.1. In all cases where the contract requires the Company to do work or produce reverse engineered CAD drawings in accordance with specifications, designs of the goods supplied or descriptions provided by the Buyer, the Buyer indemnifies the Company, and will keep the Company indemnified, against any Claims arising from any infringement or alleged infringement of any patent, design, trade mark, copyright or other intellectual property or protected rights in any way arising from, or relating to, those specifications, designs or descriptions.
- 6.2. The Company shall not be liable to defend any Claims covered by this indemnity.

## 7. TERM

- 7.1. The time quoted by the Company for delivery of the Equipment, including completion of any other work or part pursuant to the Contract, shall be calculated from the Contract Date and is subject, where applicable, to prompt delivery to the Company as the best estimate at the time of quoting from drawings, materials, information, equipment or services to be provided by the Buyer or to be provided by sources or suppliers specified by the Buyer ("Buyer's provisions"), necessary to permit the Company to commence or maintain the relevant work in production, repair or overhaul.
- 7.2. The time quoted is extended by all delays in the Buyer's provisions and by causes beyond the reasonable control of the Company which could not have been reasonably foreseen by the Company when the time was quoted or any circumstance of Force Majeure of imported parts, materials, or components from overseas.
- 7.3. The Buyer indemnifies and releases the Company from all Claims incurred because of delays in the Buyer's provisions.
- 7.4. If the commencement or progress of the Company's work to fulfil the Contract is delayed or suspended at the request of the Buyer then, subject to any written agreement by the Company, to the contrary, the Buyer indemnifies and releases the Company from all Claims incurred because of the work being so delayed or suspended.
- 7.5. Late Cancellation of Confirmed booked or allocated Shifts.
- 7.5.1. Where a Confirmed Shift is cancelled, postponed, reduced, or rescheduled by the Buyer within the notice periods set out in clause 7.5.2, the Buyer must pay the Company a minimum cancellation fee for all personnel rostered for that shift.
- 7.5.2. The minimum notice periods and cancellation charges are:
- Night Shift: less than 24 hours' notice – minimum charge of 8 hours' labor costs per rostered employee.
  - Afternoon Shift: less than 12 hours' notice – minimum charge of 6 hours' labor costs per rostered employee; and
  - Day Shift: less than 4 hours' notice – minimum charge of 4 hours' labor costs per rostered employee.
- 7.5.3. The cancellation fee under this clause compensates the Company for labor allocation, preparation, mobilization, travel, accommodation where applicable, and the opportunity cost of reserving personnel.
- 7.5.4. The cancellation fee is payable whether personnel attend the site.
- 7.5.5. If personnel have already been dispatched, travelled, or arrived onsite, the Company may charge the greater of:
- the applicable minimum cancellation fee under clause 7.5.2; or
  - the actual hours and costs incurred, including travel time, Laydown / Standby, accommodation, and any other committed site-related costs.
- 7.6. Laydown / Standby Following Mandatory Rest Periods
- 7.6.1. Where the Company's personnel complete work outside Business Hours and are required to observe a Mandatory Rest Period before recommencing work, the Buyer acknowledges that those personnel remain committed to the booked work and may be unavailable for alternative allocation.
- 7.6.2. If the Buyer requires personnel to remain available, remain onsite or in accommodation, delay departure, return on the following day, or otherwise be held on Laydown / Standby following such shift, the Buyer must pay the Company for the full Laydown / Standby period for all hours personnel are rostered, held available, or unable to be reallocated.
- 7.6.3. Laydown / Standby time will be charged at the applicable Charge-Out Rate unless otherwise agreed by the Company in writing.
- 7.6.4. The charge under this clause includes staff availability, compliance with Mandatory Rest Period requirements, accommodation where applicable, and the opportunity cost of reserving personnel.
- 7.6.5. Any change, reduction, or cancellation by the Buyer of any subsequent Confirmed Shift after personnel have entered a Mandatory Rest Period or have been placed on Laydown / Standby will be treated as late cancellation and charged in accordance with clause 7.5.

## 8. VARIATION

- 8.1. All requests by the Buyer for variations to the work or Equipment to be provided by the Company shall be in writing. The Company is not obliged to accept such requests. Any Company acceptance may be subject to conditions, including without limitation a change of prices (which will be deemed to be the new Prices), a change of quoted time of completion and changes to any other conditions as a result of such request, and the Company shall not be required to act upon such requests for variation until the Buyer has accepted in writing the conditions upon which the Company has agreed to carry out such variations.

## 9. TERMS OF PAYMENT

- 9.1. Payment of the Price or any part is due and payable & due strictly thirty (30) days of the date of the Company's invoice to the Buyer if the buyer has been approved of a 30-day trading account with DCL within the last two years. All Clients who have not been approved for a trading account will be required to pay COD before any work is started.
- 9.2. If the Buyer fails to pay amount invoiced in full by the due date, the Company may charge interest on the overdue account at the rate of current 8% per annum above the interest rate charged at that time by the Company's CBA on overdraft accounts from the due date to the date of payment.
- 9.3. The Company may refuse to deliver Equipment or do work at any time, if payment for the whole or any part of any invoice to the Buyer is not paid or delayed.
- 9.4. The Company will notify the Buyer of the acceptable payment methods and status of their terms of credit offered by the Company and the Buyer must pay in accordance with any such method.
- 9.5. The Company may decline to accept offering further credit to a buyer if his payment terms of outstanding credit become greater than 30 days, if the Buyer has made not an effort to notify the company of their reasonable reason for the delay of their 30-day credit account.
- 9.6. COD payment terms are to be paid 5 working days prior to picking up finished goods that are ready for dispatch.
- 9.7. COD deposits % as stated in DCL quotation and accepted by the buyer, deposits will not be returned on any accounts if materials or labor has started.
- 9.8. On COD terms if final % payment has not been received within 7 days of the buyer being notified by either verbal telephone calls or email notifications, DCL will be entitled to legal action in recovering the final costs which will be passed on to the Buyer.
- 9.9. For projects exceeding \$100,000 (ex GST), milestone payments apply as follows:
- | Stage | Description  | Payment Terms  |
|-------|--|--|
| 1     | Deposit / Mobilization & Material Procurement  | 50% net 7 days from invoice                                |
| 2     | Intermediate Progress (e.g., fabrication, machining, repairs, rebuilding or assembly)) | 30% within 30 days of invoice or upon milestone completion |
| 3     | Completion / Installation / Delivery   | 20% within 30 days of invoice                              |
- 9.10. Failure to pay for any milestone constitutes a material breach, entitling the Company to suspend or terminate work without liability for delay.
- 9.11. For COD customers, payment must be received five (5) business days prior to dispatch. Deposits are non-refundable once materials or labor commence. If payment remains outstanding beyond seven (7) days from written notice, the Company may initiate legal recovery, with all enforcement costs payable by the Buyer.
- 9.12. Title to all goods remains with the Company until full payment of all invoices under the Contract
- 9.13. Any amount payable by the Buyer under clauses 7.5 and 7.6 may be invoiced by the Company as incurred or progressively and must be paid in accordance with clause 9.1.

## 10. PASSING OF PROPERTY

- 10.1. The legal and equitable title to the property in the Equipment shall not pass from the Company to the Buyer until the Buyer has paid the Price in full to the Company within the trading terms approved of 30 days from the final invoice. Upon 30 days of an account not being paid in full or adequate response to final invoice notifications- email from the buyer detailing the failure to complete their final payment until such time, the Buyer shall possess the Equipment as fiduciary agent and bailee of the Company, entrusted as such by the Company, and shall not transfer possession of the Equipment other than in the ordinary course of business of the Buyer and shall store the Equipment separately from other goods of the Buyer in such a way that they can be recognised and remain identifiable as the property of the Company. Where the Buyer sells or disposes of the Equipment or any of them before the Price has been paid in full, the Buyer shall hold the proceeds of sale and the benefits of all contracts or agreements for sale of the Equipment in a separate account and on trust for the Company and will account to the Company for those proceeds immediately on the Company's request.
- 10.2. If requested by the Company, the Buyer shall, at the Buyer's expense, insure the Equipment against loss or damage from the date of Delivery until title to the Equipment passes to the Buyer.
- 10.3. The Buyer authorises the Company to appropriate any payment by the Buyer or alternative buyers to any outstanding invoice amount, as determined by the Company in its sole discretion. If a % deposit has been paid, then this amount will not be returned as it will be used in the company's efforts to appropriately claim the full debt of the invoice amount by an alternative buyer.
- 10.4. The Company may at any time without notice, retake possession of Equipment either not delivered or delivered to the Buyer for which full payment has not been received by the Company with 30 days of final invoice, the Buyer shall not be entitled to return of the Equipment except in accordance with these Conditions.

## 11. EQUIPMENT RETURNED FOR CREDIT

- 11.1. Equipment will be accepted for credit or refund only with the Company's prior written agreement and within 14 days of Delivery of the Equipment to the client. A service fee of 15% of the Price will be deducted from the credit or refund on any returned Equipment accepted by the Company. Returned Equipment shall be delivered to the Company, in good order and condition, unused and in the original packaging, accompanied by a dispatch note stating the original invoice number, date of Delivery and reason for return with a NCR-nonconformance report. The Equipment will be returned at the Buyer's expense, except where the Company agrees in writing that it was wrongly or over supplied, in which case the Company will pay the Buyer a reasonable fee, in an amount determined by the Company in writing, for the cost of the return. Equipment manufactured or assembled to the Buyer's specifications will not be accepted for return.

## 12. FORCE MAJEURE

- 12.1. Subject to any non-excludable condition, the Company is not liable for Claims or injuries suffered by the Buyer due to any cause arising from acts, events, non-happenings, omissions, accidents or acts of God beyond the reasonable control of the Company, including but not limited to industrial action, blackouts, shortage of labor, civil commotion, war, fire, explosion, storm, flood, earthquake, machinery breakdown, compliance with any direction or order of any governmental authority, or inability to obtain suitable raw materials, equipment, fuel, power, components or transportation.

**13. PERFORMANCE**

13.1. Subject to any non-excludable condition and then only to the extent as set out by the non-excludable condition, no warranty shall apply as to fitness for purpose nor operation performance. When suitability, performance, size, number or capacity of Equipment (and if applicable, ancillary attachments whether supplied by the Company or not) is recommended, quoted or selected by the Company, with the aim that the Equipment performs to a particular standard specified by the Buyer or estimated by the Company, such recommendation, quotation or selection is based on the Company's best then experience. Subject to any non-excludable condition and then only to the extent as set out by the non-excludable condition, the Company is not liable for failure to perform to the standard specified by the Buyer or estimated by the Company.

**14. GENERAL WARRANTIES**

- 14.1. Subject to any non-excludable condition, the warranties set out in these Conditions are the only warranties made by the Company in relation to Equipment and any work – repairs or overhauls and services provided, or to be provided, by the Company and are in addition to the Buyers' other rights and remedies at law which cannot be excluded, in relation to the Equipment and any services provided by the Company to which the warranties relate.
- 14.2. The Company may give the Buyer an additional special warranty contained in a written warranty card supplied with the Equipment, the terms of which are deemed to be incorporated into these Conditions.
- 14.3. All drawings, illustrations, specifications, catalogues, photographs, advertising matter and details in instruction books, operator's handbooks, publicity material or other publications supplied by the Company are informative only, do not form part of the contract and are expressly excluded from the Contract.
- 14.4. Subject to any non-excludable condition, the Company is not liable for any representations not specifically confirmed by the Company in writing to the Buyer.
- 14.5. Subject to any non-excludable condition, all specified weights, measurements, power capacities and other particulars of Equipment offered, are stated in good faith, and any inaccuracy shall not vitiate the Contract nor be the basis of any Claims against the Company, nor justify rejection of the Equipment or Company work or services.
- 14.6. Where on account of restrictions, quotas or directions imposed by any government authority, the Buyer cancels the Contract, the Buyer indemnifies the Company against all Claims arising from such cancellation, including without limitation, the cost of purchased raw materials, component parts, Equipment or other goods.
- 14.7. The Buyer may cancel a contract only with the Company's written agreement and, at the option of the Company, must pay a cancellation fee of 35% of the Price or forfeiture any deposit paid.
- 14.8. If the Buyer commits any breach of its obligation or goes into liquidation (or if an individual, goes into bankruptcy), whether compulsorily (including provisionally) or voluntarily, or has a trustee, manager, or receiver appointed, the Company may terminate the Contract and may retake possession of the Equipment or re-sell the Equipment, and the Buyer indemnifies the Company against any Claims arising therefrom.

**15.0 SPECIFIC WARRANTIES**

The following clauses in relation to warranties are subject to any non-excludable condition and then only to the extent set out by the non-excludable condition:

**15.1 WARRANTY: NEW EQUIPMENT**

If within the earlier of twelve months from the date of Delivery to the Buyer or 1,000 hours from commencement of use of the new Equipment ("new Equipment warranty period"), any of the new Equipment sold by the Company is found to be defective in materials or workmanship or does not conform to any applicable drawings and specification approved by the Company, the Company has no liability other than to, and will at its option either, repair the Equipment or provide a replacement part, provided that:

- a) within the new Equipment warranty period, the Buyer has given prompt (and at no time, more than 7 days after awareness of the alleged defect) written notice to the Company of any alleged defect; and
  - b) the Buyer has provided the Company with a reasonable opportunity to perform all appropriate tests thereon; and
  - c) The alleged defective Equipment, or such part as agreed by the Company in writing, is promptly returned at the Buyer's expense to a designated Company service Centre.
- Any defective part or Equipment replaced, will become the Company's property, and the repaired or new part will be delivered free to the Buyer's site, as agreed by the Company.

**15.2 WARRANTY: REPAIRED PRODUCTS**

In relation to parts repaired or replaced by the Company, if within the earlier of six months from the date of repair or replacement or 500 hours from commencement of use of the repaired or replaced parts ("repaired parts warranty period"), any part of the repaired or replaced parts is found to be defective in materials or workmanship carried out by the Company, the Company will at its option, either repair the Equipment or provide a replacement part, provided that:

- d) within the repaired parts warranty period, the Buyer has given prompt (and at no time, more than 14 days after awareness of the alleged defect) written notice to the Company of any alleged defect; and
- e) the Buyer has provided the Company with a reasonable opportunity to perform all appropriate tests thereon; and
- f) The alleged defective Equipment, or such part as agreed by the Company in writing, is promptly returned at the Buyer's expense to a designated Company service Centre.
- g) any deviation of the recommended repairs or overhaul of equipment to the companies reporting of repairs recommended, considering the Company shall exercise its best skill, competence and experience to undertake such services & bring the equipment back to an overhauled standard that will meet the OEM specifications and any items of the reporting not accepted by the client will then void all warranties of future repairs.
- h) Any replaced part will become the Company's property, and the repaired or new part will be delivered free to the Buyer's site, as agreed by the Company.

For clarity, no separate warranty applies under this clause to repaired Equipment as a whole or to parts not repaired or replaced by the Company.

**15.3 WARRANTY: PURCHASED EQUIPMENT**

The Company does not warrant any equipment from other manufacturers, whether designated by the Buyer or purchased by the Company for resale to the Buyer either separately or as part of the Equipment manufactured by the Company.  
For such equipment, the relevant brand manufacturer's warranty will apply, and the Buyer indemnifies and releases the Company in relation to any Claims arising from equipment supplied by other manufacturers.

**15.4 WARRANTY: SUPPLY OF SERVICES**

When the Company supplies services to the Buyer (as distinct to the supply of Equipment), relating to process development, equipment selection, design, detail, reverse engineering, supply of cad drawings, contract supervision and contract management, the Company shall exercise its best skill, competence and experience to undertake such services, but otherwise makes no warranty with respect to such services.

**15.5 WARRANTY EXCEPTIONS**

The warranties given by the Company do not cover, and the Company is not liable for any Claims, where any of the following has occurred:

- a) Failures not reported to the Company within the warranty period specified or in accordance with these Conditions.
- b) Failures or damage due to inherent design defect, misapplication, abuse, improper installation, improper use or abnormal conditions of operation.
- c) Failure due to operation, whether intentional or otherwise, above or below rated capacities or in an otherwise improper manner, ie: failure to laser align on assembly a gearbox supplied from the company.
- d) Equipment is damaged in shipment or without the fault of the Company.

**15.6 WARRANTY: LIMIT OF LIABILITY**

Except as otherwise provided by any non-excludable condition and then only to the extent as set out by the non-excludable condition, the Company's liability in relation to any Claims shall in no event exceed the greater of the cost of correcting defects in the Equipment or services supplied by the Company or the Price plus 10%, or it may be satisfied at the Company's sole discretion, by the Company refunding the relevant part of the Price, and the Company shall not be liable for, and Claims shall not include:

- a) Claims incurred by the Buyer, or any person not being the Company, attempting to, or arising from any attempt to, repair or rework any allegedly defective Equipment or service.
- b) Claims whether direct or indirect, and whether resulting from, or contributed to, by the default or negligence of the Company unless covered by warranties stated in these Conditions.
- c) Defects arising or contributed by goods provided, or specifications, designs or descriptions stipulated or specified, by the Buyer.
- d) Defects caused due to non-compliance with conditions of operation provided by the Company or from improper use of the Equipment.
- e) Defects arising from faulty transportation, storage or maintenance, misuse, incorrect erection or installation or faulty repair by the Buyer, or by alterations carried out without the Company's written consent and any conditions of such consent.
- f) Normal wear and tear or deterioration.
- g) Defects arising more than 18 months from the date of Delivery, nor in any aspect of the services more than 12 months from commencement of the operational services.
- h) Latent defects.
- i) Collateral damage to items other than the Equipment.

The Buyer will, at its own expense, arrange for any dismantling and reassembly of goods, other than the Equipment, to the extent that is necessary to allow the Company to remedy a defect.

**16 CLAIMS FOR WARRANTY**

Claims for warranties under these Conditions or at law must be made in writing, either sent by prepaid post or by email, to the Company's address stated in clause 1.3. The Buyer bears the cost of sending the notice of its claim.

No claim is accepted until a letter of notification has been returned by DCL Engineering Pty Ltd – Managing Director.

**17 APPLICABLE LAW**

17.1 The Contract is governed by the laws of New South Wales; Australia and each party submit to the non-exclusive jurisdiction of the courts of New South Wales

- a) The parties submit to the non-exclusive jurisdiction of NSW courts.
- b) Before commencing proceedings, parties must engage in good faith negotiation for at least 14 days.
- c) Payment disputes may be referred to adjudication under the Security of Payment Act 1999 (NSW).
- d) The Company may take immediate legal action for unpaid debts.

**18. SEVERABILITY**

Invalid or unenforceable provisions will be read down or severed without affecting the remaining terms.

**19. ENTIRE AGREEMENT**

This document constitutes the entire agreement between the parties and supersedes all prior representations unless confirmed in writing.

**20. EXECUTION**

Acceptance of any quotation, tender, or purchase order constitutes full agreement to these Terms and Conditions.

**21. SUPERSESION OF PREVIOUS TERMS**

This version of the Company's Terms and Conditions of Sale (T.C.01.01.26) supersedes and replaces all previous versions issued or implied by the Company. These updated Terms and Conditions (T.C.01.01.26) apply to all existing and outstanding quotations, tenders, offers and purchase orders that have not yet been accepted in writing by both parties as at the effective date of this document. By proceeding with any order, acceptance of quotation, or continuation of work with the Company after the effective date of these Terms, the Buyer is deemed to have accepted and agreed to be bound by this updated version in full. Any conflicting or inconsistent terms contained in prior documents, quotations, or communications shall be null and void to the extent of the inconsistency.

Issued by: DCL ENGINEERING PTY LIMITED  
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